

REGULAR SEASON TICKET EXCHANGE POLICIES



RAINOUT POLICY - IF LEGAL GAME, OR 4 1/2 INNINGS ARE NOT PLAYED.

SEASON TICKETS - SEASON TICKETS MAY BE EXCHANGED FOR A TICKET OF EQUAL OR LESSER VALUE TO ANY REMAINING HOME GAME DURING THE CURRENT REGULAR SEASON. SEASON TICKETS MAY BE EXCHANGED OVER THE PHONE OR AT THE BOX OFFICE. THE SEASON TICKET HOLDER LISTED ON THE ACCOUNT MUST BE THE ONE EXCHANGING THE TICKETS.

INDIVIDUAL GAME TICKETS - INDIVIDUAL GAME TICKETS MAY BE EXCHANGED FOR A TICKET OF EQUAL OR LESSER VALUE FOR ANY REMAINING HOME GAME DURING THE CURRENT REGULAR SEASON. ALL EXCHANGES MUST BE MADE IN-PERSON AT THE RIVER BANDITS BOX OFFICE.

COMP TICKETS - RAINOUT COMPLIMENTARY TICKETS WITH A \$0.00 FACE VALUE ARE NOT VALID FOR EXCHANGE, AS COMPLIMENTARY TICKETS HAVE NO EXCHANGE VALUE.

GROUP TICKETS - GROUP TICKETS MAY BE EXCHANGED FOR A TICKET OF EQUAL OR LESSER VALUE FOR ANY REMAINING HOME GAME DURING THE CURRENT REGULAR SEASON.

DIAMOND CLUB - ANY UNUSED CLUB TICKETS OR RAIN OUT CLUB TICKETS CAN BE EXCHANGED FOR TWO (2) REGULAR SEASON BOX SEATS. ONE (1) CLUB SEAT EQUALS TWO (2) REGULAR SEASON BOX SEATS. NO FOOD OR BEVERAGE WILL BE INCLUDED WITH THE EXCHANGED BOX TICKETS.

TICKETS FOR FREE GAMES ARE NOT EXCHANGEABLE.

UNUSED TICKETS EXCHANGE POLICY

SEASON TICKETS - UNUSED SEASON TICKETS MAY BE EXCHANGED - WITHIN 48 HOURS AFTER THE TICKETED DATE - FOR A TICKET OF EQUAL OR LESSER VALUE TO A FUTURE HOME GAME (DURING THE CURRENT REGULAR SEASON ONLY). SEASON TICKETS MAY BE EXCHANGED OVER THE PHONE OR AT THE WILL CALL WINDOW. THE SEASON TICKET HOLDER LISTED ON THE ACCOUNT MUST BE THE ONE EXCHANGING THE TICKETS.

INDIVIDUAL GAME TICKETS - UNUSED INDIVIDUAL GAME TICKETS MAY BE EXCHANGED WITHIN 48 HOURS AFTER THE TICKETED DATE - FOR A TICKET OF EQUAL OR LESSER VALUE. TICKETS FOR GAMES ON SUNDAY - THURSDAY MAY NOT BE EXCHANGED FOR FRIDAY OR SATURDAY GAMES. ALL EXCHANGES MUST BE MADE IN-PERSON AT THE RIVER BANDITS BOX OFFICE.

COMP TICKETS - UNUSED COMPLIMENTARY TICKETS WITH A \$0.00 FACE VALUE ARE NOT VALID FOR EXCHANGE AS COMPLIMENTARY TICKETS HAVE NO EXCHANGE VALUE.

TICKETS FOR FREE GAMES ARE NOT EXCHANGEABLE.

VOUCHERS - ALL VOUCHERS ARE REDEEMABLE AT THE BOX OFFICE THE DAY OF THE GAME OR IN ADVANCE. TICKETS ARE BASED ON AVAILABILITY.

ALL SALES ARE FINAL. NO REFUNDS WILL BE GIVEN. TICKET POLICIES MAY VARY FOR EXHIBITION GAMES. CONTACT THE RIVER BANDITS BOX OFFICE AT (563) 324-3000 FOR ADDITIONAL INFORMATION.