



COVID-19 SAFETY PLAN

A GUIDE TO OPERATING AT MOMENTUM BANK BALLPARK

On behalf of the Midland RockHounds, the practices identified on these pages represent the best efforts to proactively invest and keep our community and fans safe while attending any event at Momentum Bank Ballpark. The steps listed are intended to preserve the safety of the staff, players, fans, and guests.

The RockHounds will continue to follow the guidance of national, state and local agencies, as well as the directives of Major League Baseball, to develop policies for hosting events at our ballpark.





CONTINUOUS PROCEDURE EVALUATION

The RockHounds will continue to monitor industry standards and will follow any new guidelines on proper sanitation and enhanced cleaning methods.



1. BALLPARK SANITATION AND CLEANING

- a. Increased regularity and scope of wash-downs and cleanings
 - i. Increased staffing for more cleaning
 - ii. Certain janitorial staff will be directed to frequently clean “common surfaces” such as railings, door handles, counter tops, etc.
- b. Hand sanitation stations have been placed around the ballpark

2. STAFFING POLICIES

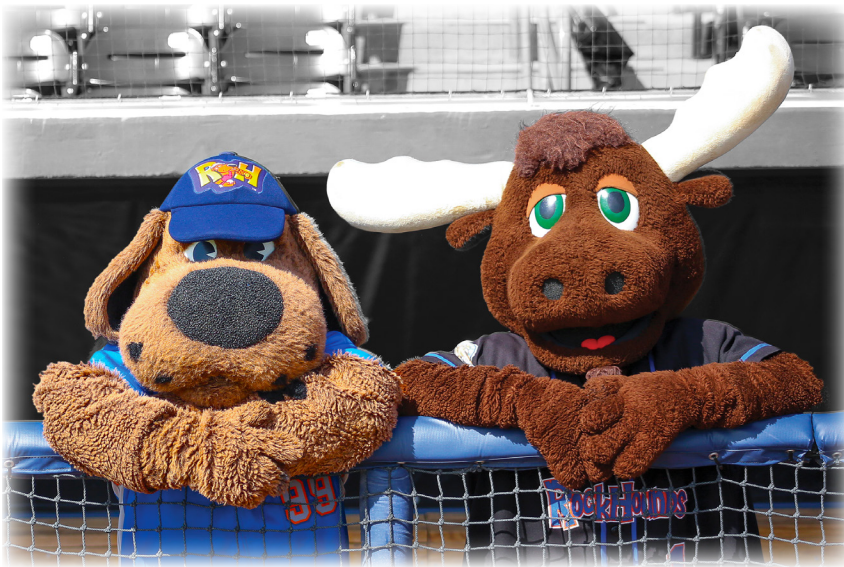
- a. Any staff member feeling unwell/coughing will not work events
- b. All staff will be required to wear masks and gloves
- c. Staff will refrain from physical contact with guests – no handshaking
- d. Training is provided to improve procedures

3. MOMENTUM BANK BALLPARK ENTRY/EXIT

- a. Signage has been added throughout the ballpark (signs posted and video board), including:
 - i. “Please don’t enter if you are sick”
 - ii. “Enter at your own risk: Possible exposure to coronavirus in public places.”
 - iii. “Please maintain social distancing”
 - iv. “Wear masks except in seats while eating/drinking”
- b. Additional gates will be used to keep proper separation between patrons – including using stanchions and tables
- c. Bag check protocols which currently require employees within 6 feet will be replaced to adhere to social distancing – only clutch bags, medical bags & diaper bags are allowed

4. TICKET PURCHASING/SERVICING

- a. All tickets will stay in the hand of the customer – no employee will touch the tickets
- b. Box office windows will be selectively used to encourage social distancing



6. BALLPARK EXPERIENCE

A. KIDS ZONE

- i. No inflatables or bounce houses will be operated during the month of May
- ii. Train will limit capacity to enforce social distancing and will be cleaned after each use
- iii. Playgrounds will be open.
- iv. Splash Pad will open May 31st.



B. RESTROOMS

- i. Doors will be propped open to remove touch points
- ii. Sanitation of restrooms will occur much more frequently and include temporarily closing each to make sure every surface is thoroughly cleaned
- iii. Restroom capacity may be reduced to monitor social distancing guidelines
- iv. During higher-attended events, attendants will monitor restrooms to prevent overcrowding

C. SOUVENIR STORE

- i. Capacity will be reduced to maintain social distancing guidelines
- ii. Markers will be placed on floor to maintain proper distancing guidelines at registers
- iii. Some merchandise displays may be moved outside to help social distancing

D. PROMOTIONS/ON-FIELD

- i. No autographs with players will be permitted
- ii. Players will not throw any items into stands
- iii. No between innings promotions will occur during the month of May

E. MEDICAL SERVICES

- i. RockHounds will coordinate with our EMT and medical team to ensure our medical area is following protocols and cleaned accordingly

7. FOOD AND BEVERAGE POLICIES

These protocols will be implemented pertaining to the RockHounds' food & beverage operation:

- a. All employees will be required to wear protective masks and gloves
- b. Additional staffers will be hired specifically to disinfect surfaces before, during and after events
- c. Employees will serve all fans from buffets – social distancing markers will be placed on the ground to space people waiting in lines
- d. Pre-packaged items will be served (as opposed to communal servings)
- e. Condiments will be served from inside the concession stands (rather than the self-serve station)

8. COMMUNICATION/MESSAGING

- a. Signage will be placed throughout ballpark reminding patrons of park policies and encouraging proper guidelines
- b. Frequent messaging will be used on video board, PA, and ribbon board reminding patrons of ongoing procedures and protocols