

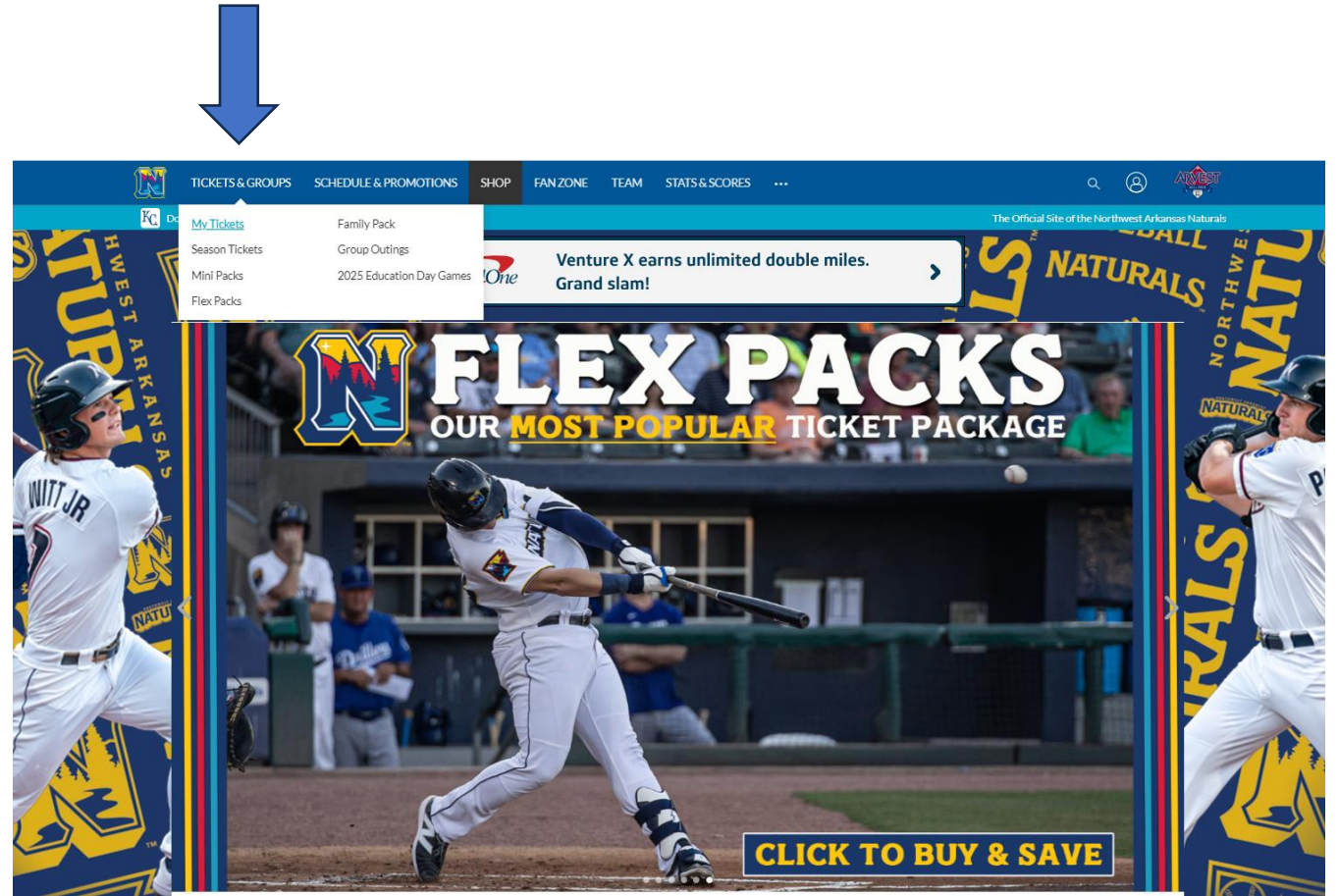
NATURALS



Your Guide to Digital Ticketing

Accessing Your My Tickets Account

My Tickets is your secure and convenient way to instantly access Naturals tickets to print, forward, and exchange. You can access your My Tickets account by going to nwanaturals.com and clicking on the 'TICKETS & GROUPS' drop down and selecting 'MyTickets'.



Accessing Your My Tickets Account

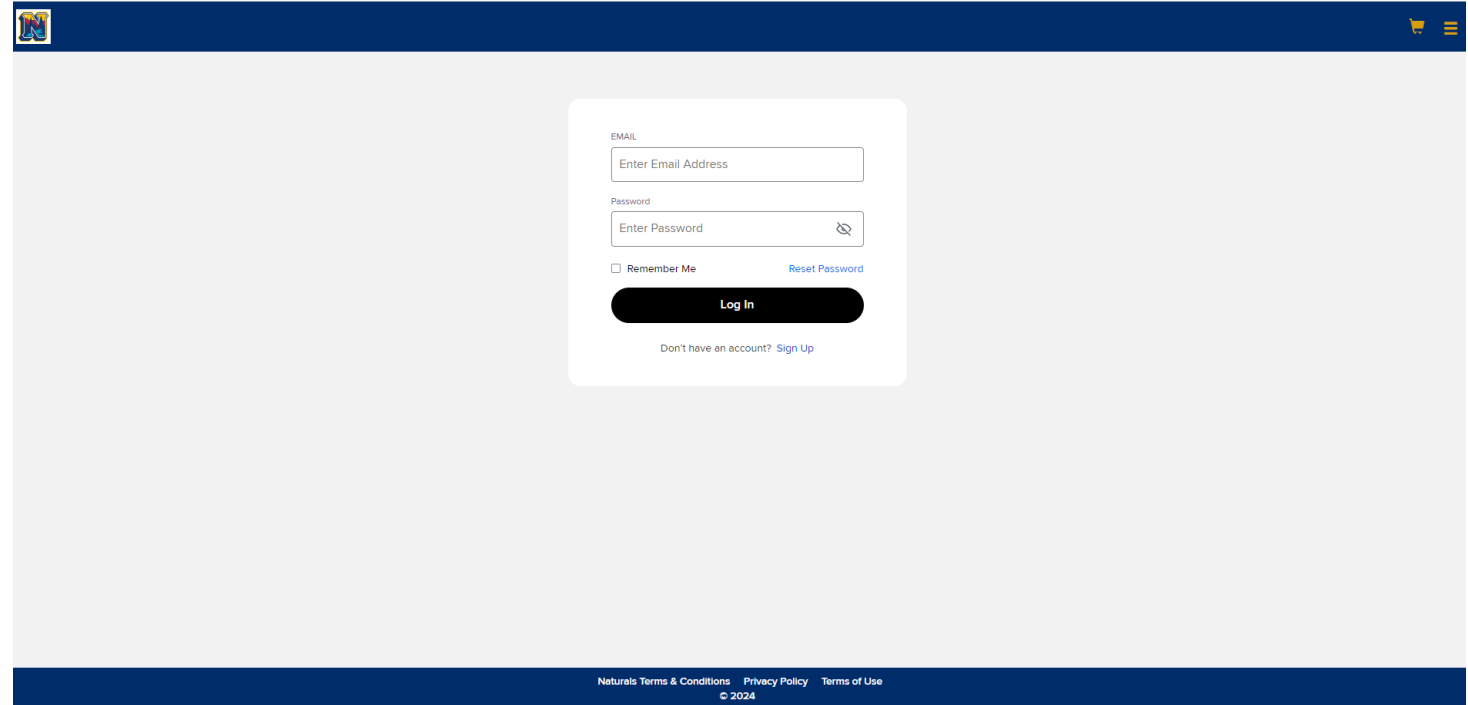
After clicking on the 'My Tickets Account Login' button, you will be taken to the My Tickets FAQ page. Here you will find information on My Tickets with some frequently asked questions, along with a hyperlink to log in to your account. New and returning users, click on the 'Log-In or Register to My Tickets' button.

The screenshot displays the Northwest Arkansas Naturals website's 'STEP-BY-STEP GUIDE TO USING MY NATURALS TICKETS' page. The page is framed by a blue border with a repeating pattern of the team's logo and a baseball player in a white uniform. The main content area is white with a blue header that reads 'STEP-BY-STEP GUIDE TO USING MY NATURALS TICKETS'. Below the header, there is a section titled 'My Account (General Login)' with a blue background. The text under this section states: 'My Naturals Tickets allows you to manage your season tickets online quickly and easily throughout the year. Creating an account allows you to take full advantage of all of the features that it has to offer. The Naturals have also created a Mobile Guide and a Desktop Guide to assist while you navigate your My Tickets account.' Below this, there are two sections: 'New Users' and 'Returning Users', each with a list of instructions. At the bottom of the page, there are three blue buttons: 'Mobile My Tickets Guide', 'Log-In or Register to My Tickets', and 'Desktop My Tickets Guide'. A blue box highlights the 'Log-In or Register to My Tickets' button. Below the buttons, there are two sections: 'Renewing Season Tickets' and 'Online Ticket Exchange', with a sub-section for 'Log into your My Tickets Account'.

Accessing Your My Tickets Account

If you are a returning user, enter your email and password, then select 'Log In'.

If you are a new user, select the 'Sign Up' button. You will then be asked to enter some information, agree to Terms and Conditions and then select 'Sign Up' again.



The screenshot shows a login form on a website. The form is centered on a light gray background. At the top of the page, there is a dark blue header with a logo on the left and a shopping cart icon on the right. The form itself is a white box with the following elements:

- EMAIL:** A text input field with the placeholder text "Enter Email Address".
- Password:** A text input field with the placeholder text "Enter Password" and a small eye icon to toggle visibility.
- Remember Me** (checkbox)
- [Reset Password](#) (link)
- Log In** (button)
- [Don't have an account? Sign Up](#) (link)

At the bottom of the page, there is a dark blue footer with the following text: [Naturals Terms & Conditions](#), [Privacy Policy](#), [Terms of Use](#), and © 2024.

My Tickets Home Page

Once logged in, you should see a screen similar to the one on the right. It should welcome you with “Hi” and your name.

*If there are no events listed, please contact your Naturals ticket representative.

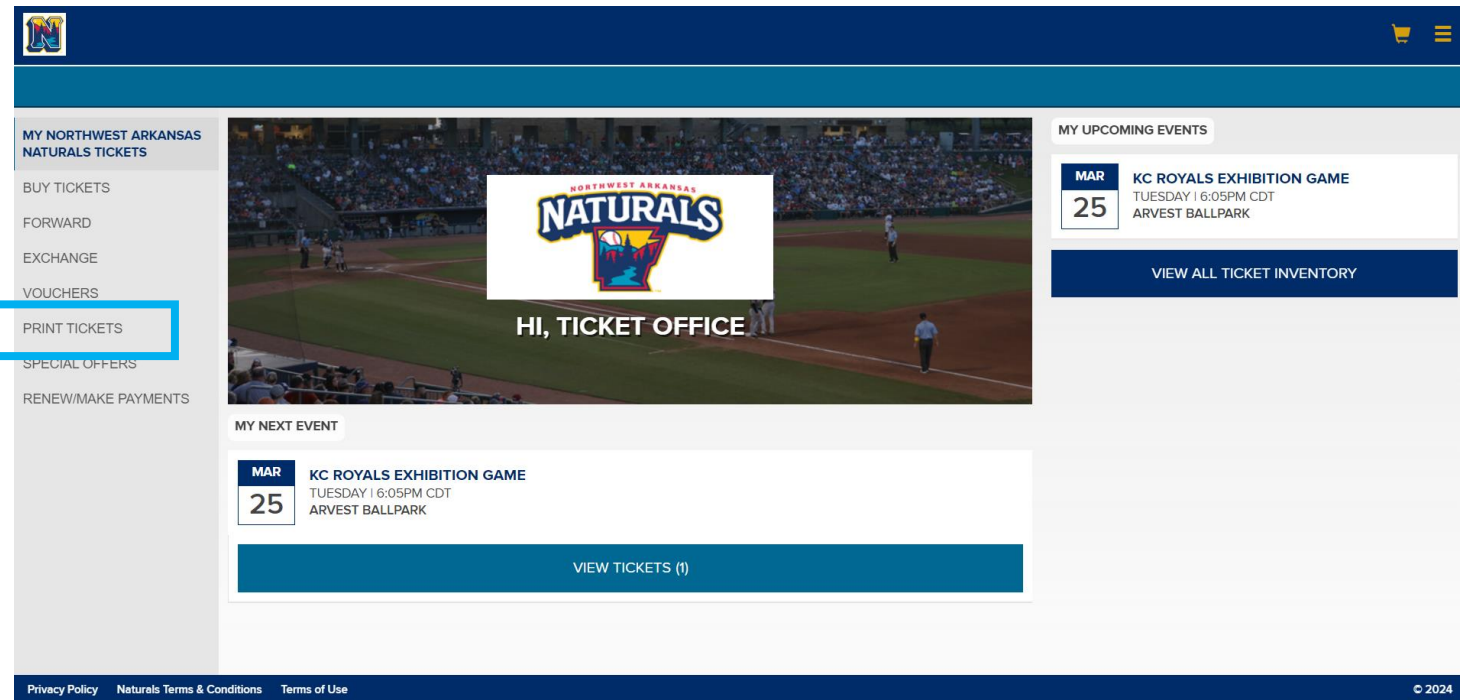
The screenshot shows the Northwest Arkansas Naturals My Tickets Home Page. The page features a dark blue header with the team logo on the left and a shopping cart icon on the right. Below the header is a navigation menu with the following items: MY NORTHWEST ARKANSAS NATURALS TICKETS, BUY TICKETS, FORWARD, EXCHANGE, VOUCHERS, PRINT TICKETS, SPECIAL OFFERS, and RENEW/MAKE PAYMENTS. The main content area is divided into three sections. The top section is a large banner image of a baseball field with the Naturals logo overlaid and the text "HI, TICKET OFFICE". The middle section is titled "MY NEXT EVENT" and displays a card for a "KC ROYALS EXHIBITION GAME" on "MAR 25" at "ARVEST BALLPARK" on "TUESDAY | 6:05PM CDT". Below this card is a blue button labeled "VIEW TICKETS (1)". The bottom section is titled "MY UPCOMING EVENTS" and displays a card for the same "KC ROYALS EXHIBITION GAME" on "MAR 25" at "ARVEST BALLPARK" on "TUESDAY | 6:05PM CDT". Below this card is a blue button labeled "VIEW ALL TICKET INVENTORY". The footer contains links for "Privacy Policy", "Naturals Terms & Conditions", and "Terms of Use", along with a copyright notice "© 2024".

Print Tickets

If you'd like to print your tickets at home, on the left side of the screen, click on 'Print Tickets' and follow these easy steps to view and print from your desktop computer.

- All tickets eligible to print will show up in the 'Events and Seats; Print Tickets' box. Click on the game you wish to view and print. Once you click on the game, it will open a drop down with all seats and parking available to print. Select the seats and/or parking you want to view or print and then select 'Continue'.
- The seats and/or parking you selected should be listed now. If everything looks correct, select 'Print Tickets'.
- Make sure the seats you want printed are checked. Once all are checked, select 'View & Print Tickets'. A print pop up will show up and you will be prompted to print.

*If there are no events listed, please contact your Naturals ticket representative.

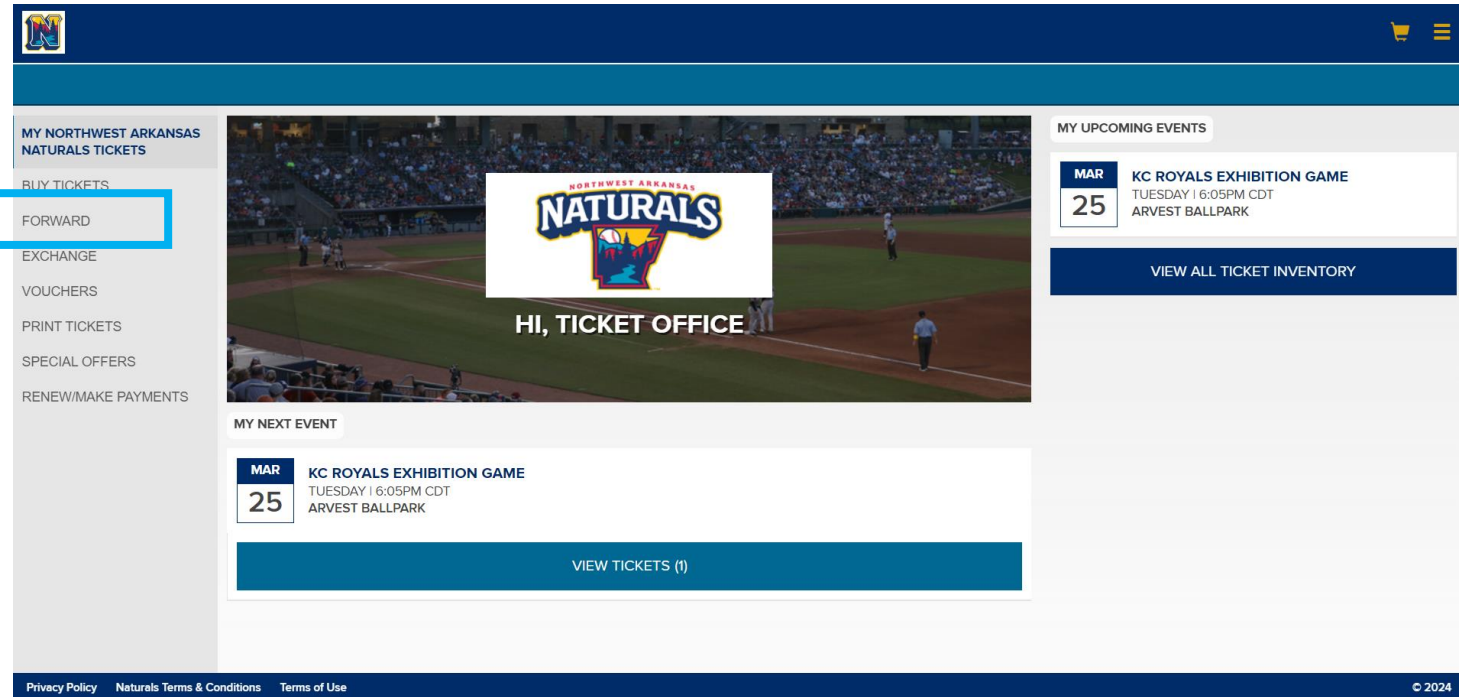


The screenshot displays the Northwest Arkansas Naturals website interface. On the left, a navigation menu lists several options: 'MY NORTHWEST ARKANSAS NATURALS TICKETS', 'BUY TICKETS', 'FORWARD', 'EXCHANGE', 'VOUCHERS', 'PRINT TICKETS' (highlighted with a blue box), 'SPECIAL OFFERS', and 'RENEW/MAKE PAYMENTS'. The main content area features a large image of a baseball stadium with the 'NATURALS' logo overlaid and the text 'HI, TICKET OFFICE'. Below this, a 'MY NEXT EVENT' section lists a 'KC ROYALS EXHIBITION GAME' on 'MAR 25' at 'ARVEST BALLPARK' with a 'VIEW TICKETS (1)' button. On the right, a 'MY UPCOMING EVENTS' section also lists the same game with a 'VIEW ALL TICKET INVENTORY' button. The footer contains links for 'Privacy Policy', 'Naturals Terms & Conditions', 'Terms of Use', and a copyright notice '© 2024'.

Forward Tickets

If you'd like to forward your tickets, on the left side of the My Tickets home screen, click on 'Forward' follow these easy steps from your desktop computer.

- After clicking on 'Forward' on the My Tickets home screen, you'll be directed to a page that lists all events eligible to be forwarded. Click on the game you want to forward.
- All seats and parking will then be displayed. Select the seats and/or parking you'd like to forward. Then click 'Choose Friend'.
- If you have forwarded tickets to someone in the past, they will show up under the find friend box or you can search for them in that box. Once you find them, click on their name.
- If you haven't forwarded tickets to the person you need, click on 'Add Friend'. You will then need to fill in the required fields and click 'Create Friend'
- Once you have selected the correct name, you will see their name and email on the screen with the seats you are forwarding them below their info.
- If you need to forward more tickets or other games to the same person, click on the 'Add More Tickets' button and repeat the same process.
- If everything is correct on the screen, click 'Forward Tickets'. You will receive an email saying tickets have successfully been forwarded, and the recipient will get an email with instructions on how to access the tickets. If they don't already have a My Tickets account, they will be prompted to set one up in order to view or print tickets.



The screenshot shows the Northwest Arkansas Naturals website interface. On the left, a navigation menu is visible with the following items: MY NORTHWEST ARKANSAS NATURALS TICKETS, BUY TICKETS, FORWARD (highlighted with a blue box), EXCHANGE, VOUCHERS, PRINT TICKETS, SPECIAL OFFERS, and RENEW/MAKE PAYMENTS. The main content area features a large image of a baseball field with the Northwest Arkansas Naturals logo overlaid and the text "HI, TICKET OFFICE". Below this image is a section titled "MY NEXT EVENT" which displays details for a "KC ROYALS EXHIBITION GAME" on "MAR 25" at "ARVEST BALLPARK" starting at "6:05PM CDT". A blue button labeled "VIEW TICKETS (1)" is positioned below the event details. On the right side of the page, there is a "MY UPCOMING EVENTS" section showing the same "KC ROYALS EXHIBITION GAME" event. Below this, a blue button labeled "VIEW ALL TICKET INVENTORY" is visible. The footer of the page includes links for "Privacy Policy", "Naturals Terms & Conditions", and "Terms of Use", along with a copyright notice "© 2024".

*If there are no events listed, please contact your Naturals ticket representative.

Exchange Tickets

If you'd like to exchange your tickets, on the left side of the screen, click on 'Exchange' follow these easy steps from your desktop computer.

- After clicking on 'Exchange' on the My Tickets home screen, you'll be directed to a page that lists all events eligible to be exchanged. Click on the game you want to exchange.
- All seats will then be displayed. Click on the seats you'd like to exchange. Then click 'Continue'.
- You will be directed to a screen that shows the tickets you wish to exchange. If everything is correct, click the 'Find Eligible Events' button at the bottom.
- A list of games those tickets are eligible for should populate. Find and click on the game you wish to attend.
- The next screen will show the seat map. Click on the section you wish to sit. After selecting the section, you will see all the available seats within that section. Choose the seat(s) that you want. Seats that are available will be blue. Once you select a seat, it should turn red. After all the seats are selected, click 'Continue'.
- You will then be taken to your cart. Make sure everything looks correct. You shouldn't have to pay anything extra unless you are upgrading to a higher priced section than your original tickets. If everything looks correct, tap on the 'Delivery Method' box.
- Select 'Digital'. It will confirm you First and Last Name, then click 'Continue'. You will be able to view the new tickets on your smart phone or print from your desktop computer. Follow the instruction in the 'Print Tickets' section of this guide.
- Scroll to the bottom after making sure everything is correct. You will need to check the 'I agree to the following' box and then click 'Place Order'

*If there are no events listed, please contact your Naturals ticket representative.

The screenshot displays the Northwest Arkansas Naturals website interface. On the left, a navigation menu lists several options: 'BUY TICKETS', 'FORWARD', 'EXCHANGE' (highlighted with a blue box), 'VOUCHERS', 'PRINT TICKETS', 'SPECIAL OFFERS', and 'RENEW/MAKE PAYMENTS'. The main content area features a large image of a baseball field with the 'NATURALS' logo and the text 'HI, TICKET OFFICE'. Below this, a section titled 'MY NEXT EVENT' shows details for a 'KC ROYALS EXHIBITION GAME' on 'MAR 25' at 'ARVEST BALLPARK' at '6:05PM CDT', with a 'VIEW TICKETS (1)' button. On the right, a 'MY UPCOMING EVENTS' section also lists the same game with a 'VIEW ALL TICKET INVENTORY' button. The footer contains links for 'Privacy Policy', 'Naturals Terms & Conditions', and 'Terms of Use', along with a copyright notice for 2024.