



Columbus Clippers

DIGITAL TICKET MANAGEMENT

Clippers Account Manager

Your [MY CLIPPERS ACCOUNT MANAGER](#) is a simple and secure way to manage your Columbus Clippers Account.

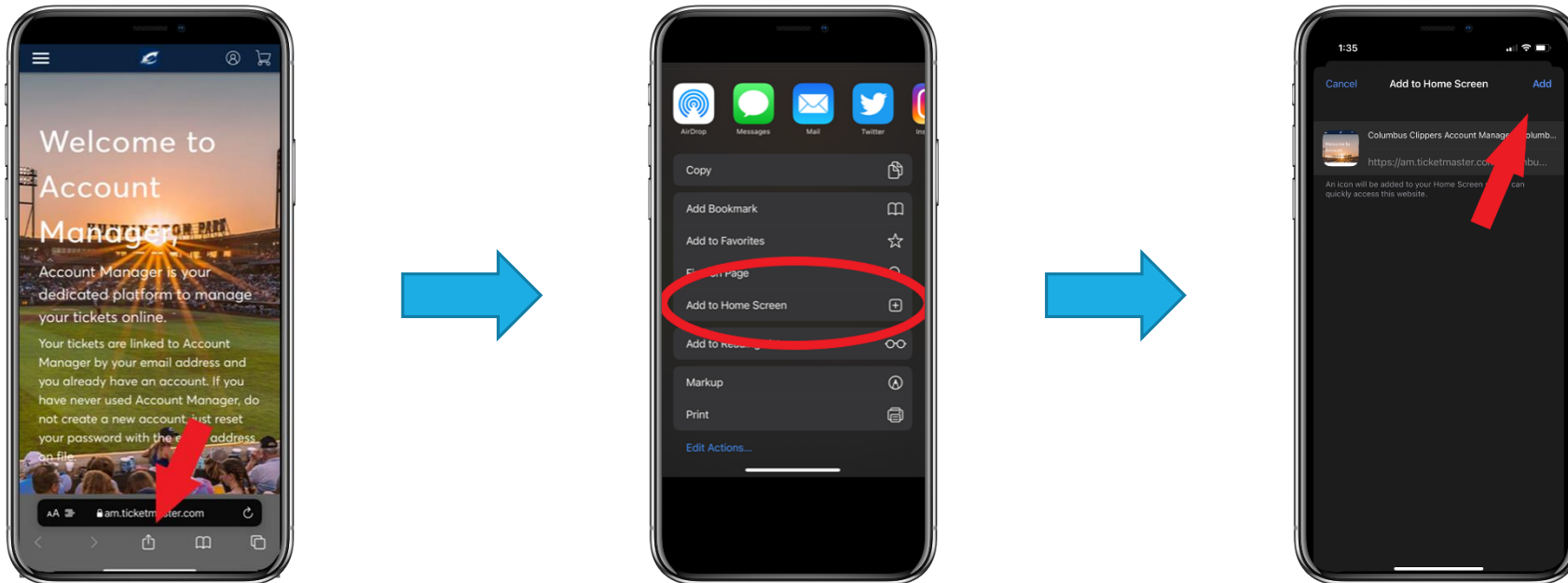
- **VIEW** tickets on your smartphone or desktop
- **TRANSFER** tickets to other individuals
- **SELL** your tickets through Clippers Ticket Exchange
- **PAY** invoices
- **UPDATE** your contact information
- **PURCHASE** tickets for other events

To access My Clippers Ticket Account Manager visit:

<https://am.ticketmaster.com/columbusclippers/> on your smartphone or desktop web browser.

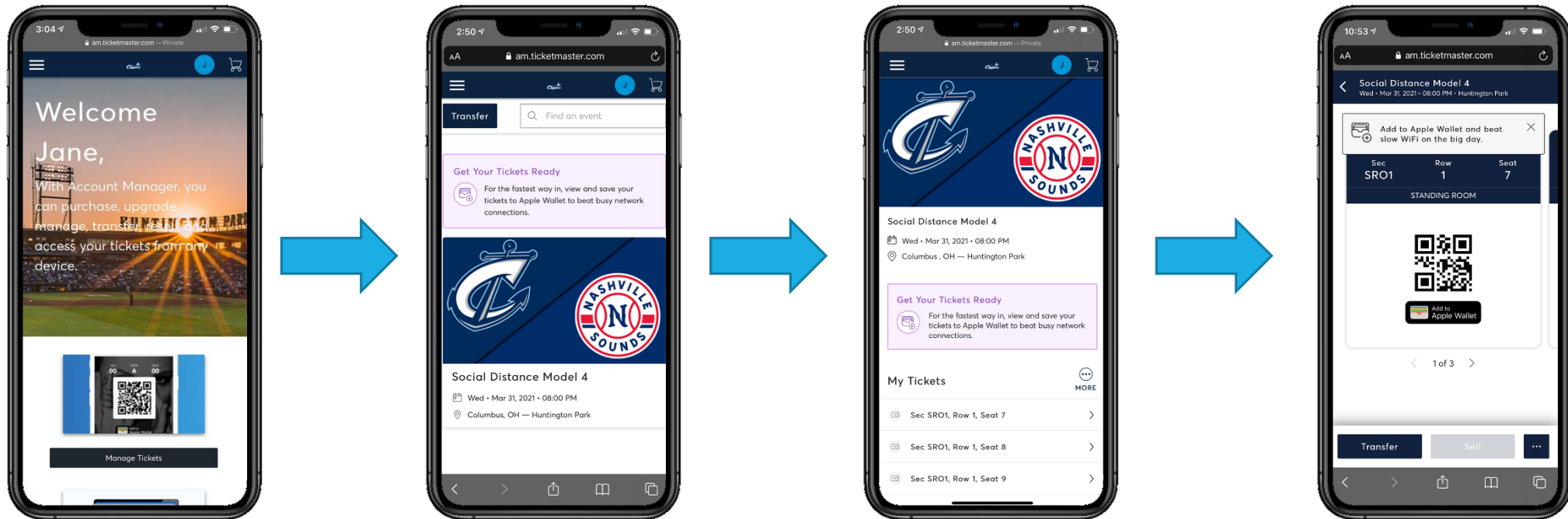
How To Save Account Manager Link on Smart Phone Home Screen

- With your smart phone, visit My Clippers Ticket Account Manager: <https://am.ticketmaster.com/columbusclippers/>
- Press the SHARE button at the bottom of the screen that looks like a square with a arrow pointed upward.
- Select the option to “Add to Home Screen”.
- Press the “ADD” button to save the link on your home screen of your smart phone.



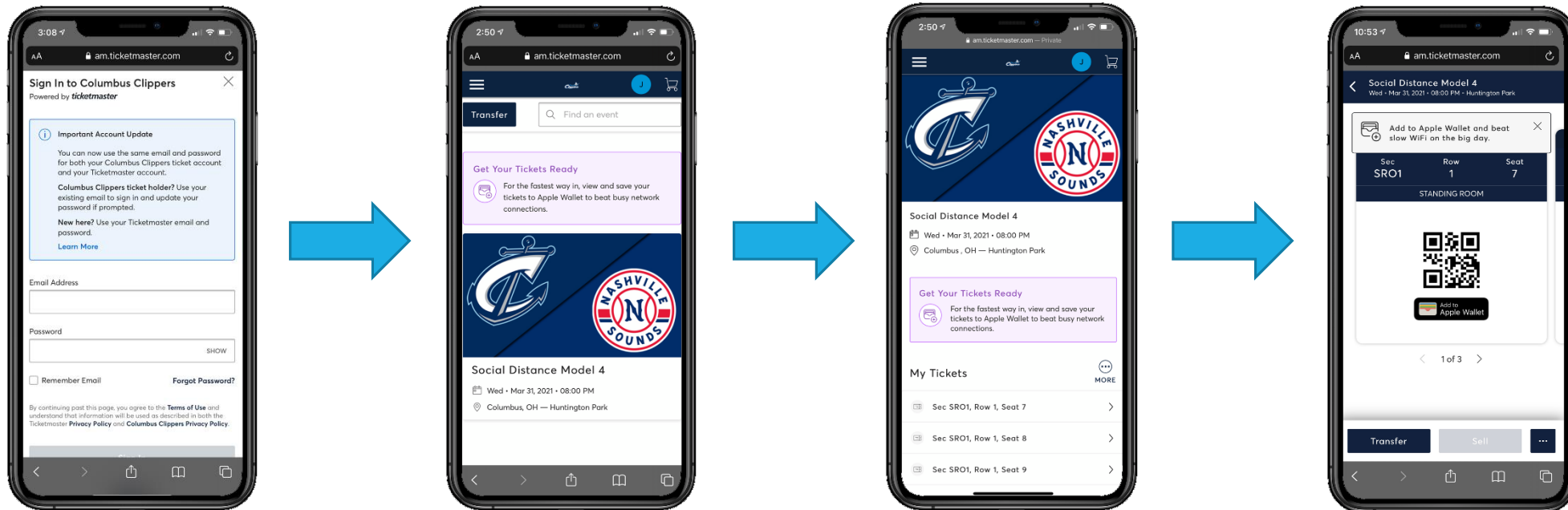
Saving Tickets To Your Digital Wallet

- Step #1: Log into [MY CLIPPERS ACCOUNT MANAGER](#) and select MANAGE TICKETS.
- Step #2: Select the Event. Tap on your seat(s) listing to view the QR Code.
- Step #3: Add digital tickets to Apple Wallet or Google Pay.



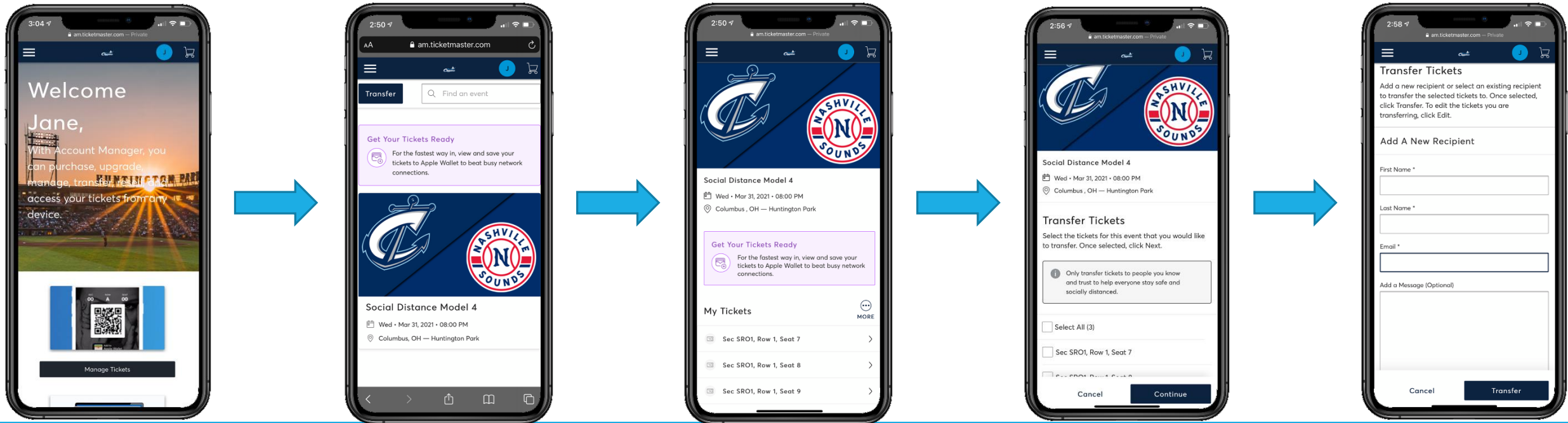
Game Entry

- Step #1: Log into [MY CLIPPERS ACCOUNT MANAGER](#) and select MANAGE TICKETS. **OR** If tickets have already been saved to your Apple Wallet or Google Pay, please pull up tickets to be scanned upon entry.
- Step #2: Select the Event. Tap on your seat(s) listing to view the QR Code.
- Step #3: Turn brightness up on your mobile device, allow Clippers Game Day Staff to scan the QR Code to enter Huntington Park.



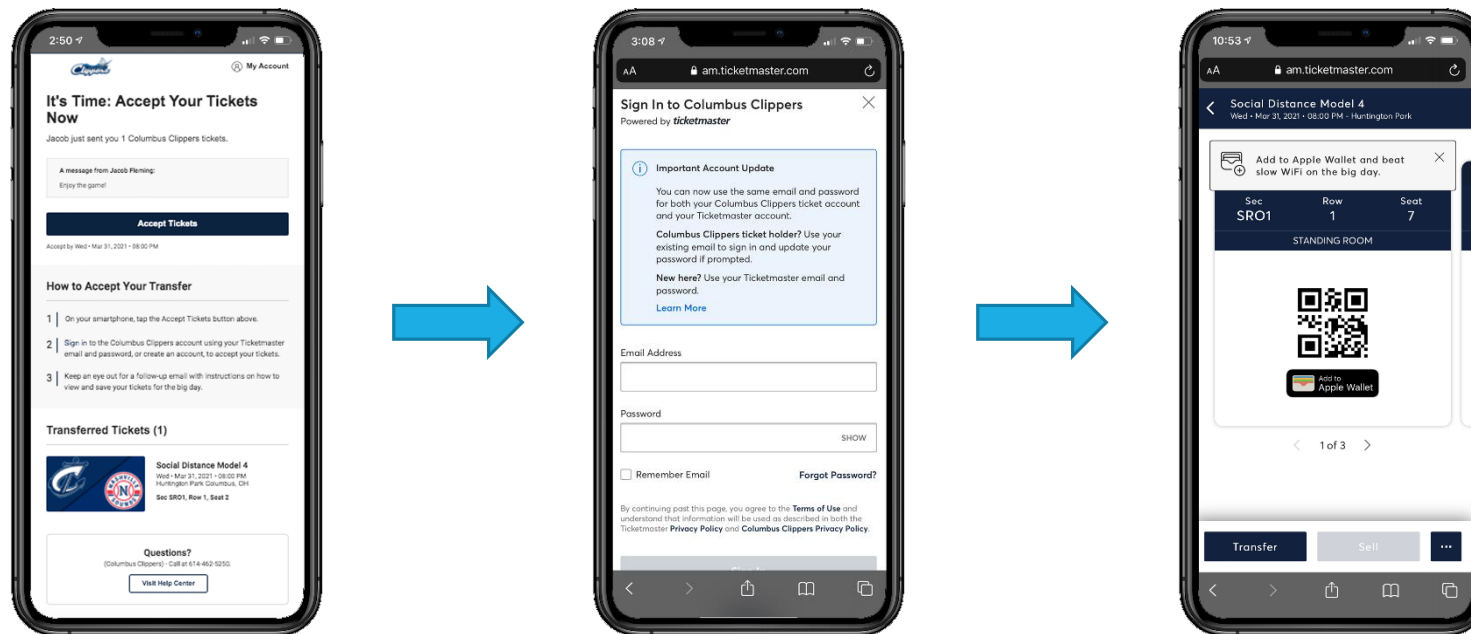
Transfer Tickets

- Step #1: Log into [MY CLIPPERS ACCOUNT MANAGER](#) and select MANAGE TICKETS.
- Step #2: Select the Event. Tap on the MORE option next to your tickets.
- Step #3: Select TRANSFER. Then select the seats you would like to transfer.
- Step #4: Enter the recipients First & Last Name, Email, and Optional Message. Tap TRANSFER to complete.



Accepting Digital Tickets

- Step #1: The recipient will receive an email to claim tickets.
- Step #2: If receipt already has a My Clippers Account Manager, sign in with your email address and password. This must be the same email address tickets were transferred to. If you do NOT have a My Clippers Ticket Account associated with the email address tickets were transferred to, click “CREATE ACCOUNT” to log in.
- Step #3: After signing in, view tickets and save to Apple Wallet or Google Pay.



Frequently Asked Questions

- Why use digital tickets?
 - Digital tickets are the most convenient way to manage your tickets for Columbus Clippers baseball events. You can easily and safely save your tickets, transfer tickets, and even sell tickets through [My Clippers Account Manager](#) at any time.
- How do I access my digital tickets through my smartphone?
 - Please visit the [Mobile Ticket Management page](#) on our website for comprehensive details.
- How do I access my digital tickets through my desktop?
 - Please visit <https://am.ticketmaster.com/columbusclippers/> to sign into My Clippers Account Manager.
- If I do not have a smartphone, how do I access my digital tickets?
 - Please contact the Columbus Clippers Ticket Department at 614-462-2757 or by email at tickets@clippersbaseball.com.
- When should I download my digital ticket?
 - We recommend downloading and saving your digital tickets to your smartphone as soon as you purchase your tickets or at least 24 hours in advance of the event.

Frequently Asked Questions

- Can I have multiple tickets on a single smartphone?
 - Yes, we do recommend transferring tickets to individuals attending the event with you. If your entire party is entering together, you can have all the tickets on one smartphone.
- What if my guests are not entering the ballpark with me?
 - You can easily transfer tickets to individuals, please visit our [Mobile Ticket Management page](#) for a step by step guide on how to transfer tickets.
- Does the recipient of my tickets need a Clippers Account?
 - Yes, if they do not have one already, they will have to sign up with the email address you transferred the tickets to. The recipient will then be able to access the digital tickets.
- What if I forward the tickets to the wrong person?
 - You can reclaim the tickets if the recipient has not already accepted the ticket transfer. If you forward tickets to a guest and they have accepted but later can not attend the event, the guest will have to transfer the ticket back to you or the new recipient.

Frequently Asked Questions

- What if I lose service at Huntington Park upon entry or my phone is broken/stolen?
 - We recommend saving your digital tickets to your Apple Wallet or Google Pay to avoid any service issues. Please reach out to the Clippers Ticket Department to confirm your information with our records. We can resend you your digital tickets. You can also stop by the Center Field Box office with a photo ID to have your tickets texted to you or printed out (only available in certain circumstances).
- If I need further assistance with my digital tickets, who can I contact for help?
 - Please contact the Columbus Clippers Ticket Department at 614-462-2757 or by email at tickets@clippersbaseball.com.

