

# **COVID-SAFE PRACTICES FOR RGCU FIELD AT ISOTOPES PARK**

Updated March 9, 2022



## **GENERAL STATEMENT**

The practices and procedures identified herein represent best practical efforts to proactively keep our community safe when attending games, functions and events at Rio Grande Credit Union (RGCU) Field at Isotopes Park. The outlined initiatives are intended to preserve the safety of staff, players, fans and guests. The public's cooperation is essential in executing this plan.

The Isotopes organization, which operates the venue for all events, will continue to follow the guidance of national, state and local agencies, as well as the directives from Major League Baseball (MLB), to develop and update these procedures in an effort to keep the venue as safe as possible.

We will endeavor to inform the public of the most up-to-date procedures via our social media platforms as well as through traditional print and electronic media. The organization welcomes feedback from the public as well as our employees, subcontractors and vendors in an effort to provide the safest and most practical practices possible.

These practices are necessary to safely operate, and we appreciate your compliance in advance. Non-compliance or an outbreak of COVID-19 symptoms may result in a closure of the stadium for safety measures.

These practices and protocols are subject to change without notice and apply to all events at the facility.

## **ACKNOWLEDGEMENT OF POTENTIAL EXPOSURE**

COVID-19 is an extremely contagious disease that can lead to severe illness and death. An inherent risk of exposure to COVID-19 exists in any public place regardless of precautions that may be taken. There is no representation or guaranty that any of the areas or amenities at the facility are free of COVID-19 or that other persons at the facility are not carrying COVID-19.

Patrons, employees, participants and all other people at the facility assume all risks of attending events, including, without limitation, contracting COVID-19 or other communicable disease, and they agree to comply with health/safety policies of the venue.

## **NEW MEXICO PUBLIC HEALTH ORDER**

Health and safety protocols are implemented as set forth by the State of New Mexico Public Health Order. As the Public Health Order is amended, protocols at Rio Grande Credit Union Field will adapt accordingly.

## **SOCIAL DISTANCING**

Guests are encouraged to keep appropriate social distance whenever possible.

## **ENTRY & EXIT**

Guests are encouraged to give themselves ample time to enter the facility. Keys, phones and all metal objects are subject to screening prior to entering the facility.

## **CLEAR BAG POLICY**

Fans are encouraged to leave all bags at home to speed up the entry process into the stadium.

If a fan chooses to bring in a bag, the following rules apply:

- All bags are subject to search
- Each fan may carry one bag of any size that is clear plastic, vinyl, or PVC, or a clear plastic freezer bag (Ziploc bag or similar).
- Bags within bags will not be permitted -- all items must be clearly visible within one acceptable/approved clear bag.
- For guests with medical or childcare needs such as diapers, wipes, formula, bottles, breast pumps, insulin, or medications those items may be brought in a separate non-clear medical or diaper bag, and those bags are subject to search upon entry into the stadium. Only childcare or medical items may be carried inside of these bags, all other personal items must be carried in an approved clear bag.
- Any bags not meeting these requirements will not be allowed inside the ballpark. If a bag is turned away at the gate due to not following the clear bag policy, it will need to be returned to the fan's vehicle. The Isotopes do not provide storage for bags.
- Blankets and jackets must be carried in separately and are subject to search.

## **CASHLESS FACILITY**

Rio Grande Credit Union Field is a cashless venue. For the safety of our guests and employees, all financial transactions may be able to be done by credit/debit cards. Digital payments are accepted at select locations.

## **MOBILE TICKETING**

Mobile ticketing is promoted for all events. Fans will have the ability to manage their own tickets while having easy access to transfer tickets to friends and family all from your mobile device. A Mobile Ticketing FAQ Guide is available on the Isotopes website for more information and instruction.

## **FACILITY CLEANING**

The facility will be washed and sanitized with increased regularity. Non-wipe surfaces will be sprayed with preventative disinfectant solutions. Quantity and locations of hand sanitizing stations will be increased throughout the facility.

## **EMPLOYEE PROTOCOLS**

Health screenings are required for all employees, volunteers and vendors prior to entering the stadium. Anyone who feels ill or exhibits any symptoms of COVID-19 should not come to work. Anyone who has tested positive or has knowingly been exposed to a person who has received a positive COVID-19 diagnosis should follow New Mexico's Department of Health guidelines as found at [www.cv.nmhealth.org](http://www.cv.nmhealth.org).

## **SUSPENDED ASPECTS OF OPERATION**

Certain aspects of the facility may not be possible to operate until it is deemed safe to do so by the State of New Mexico and/or Major League Baseball. Examples include but aren't limited to: Fun Zone kids play area that includes bounce houses and player and mascot availability for autographs and public appearances and certain on-field promotions, entertainment and ceremonies.

## **SMOKE-FREE FACILITY**

RGCU Field at Isotopes Park is a non-smoking facility. We thank our guests for not smoking or vaping anywhere in the facility.