



COVID-19 READINESS PLAN



PRESENTED BY:
St Luke's
UNIVERSITY HEALTH NETWORK



GENERAL STATEMENT:

On behalf of the Lehigh Valley IronPigs, the Triple-A Affiliate of the Philadelphia Phillies, the practices below represent practical best efforts to proactively invest and keep our community safe when attending functions, events, and games at Coca-Cola Park. The outlined steps and initiatives are intended to preserve the safety of staff, players, fans and guests.

The IronPigs will continue to follow the guidance of national, state and local agencies, as well as the directives of its member leagues, to develop these policies and determine the appropriate time for hosting events at the ballpark.



WEAR A MASK

All ballpark patrons 2 yrs. old & older will be **REQUIRED** to wear a face covering over their nose and mouth at all times on the ballpark property other than when actively eating or drinking at their ticketed seats.



WASH HANDS

Numerous wall-mounted and free-standing hand sanitizing stations will be made available and restocked appropriately. All areas accessed by fans will be cleaned and disinfected at regular intervals using processes and products approved by the CDC & EPA.



6-FEET APART

Our seating manifest is created with a minimum of 6' physical distance between seating pods. Pods are sold in groups of 2, 3, or 4 seats. All remaining seats will be zip tied and unavailable to fans & guests during games and events.

BAG POLICY

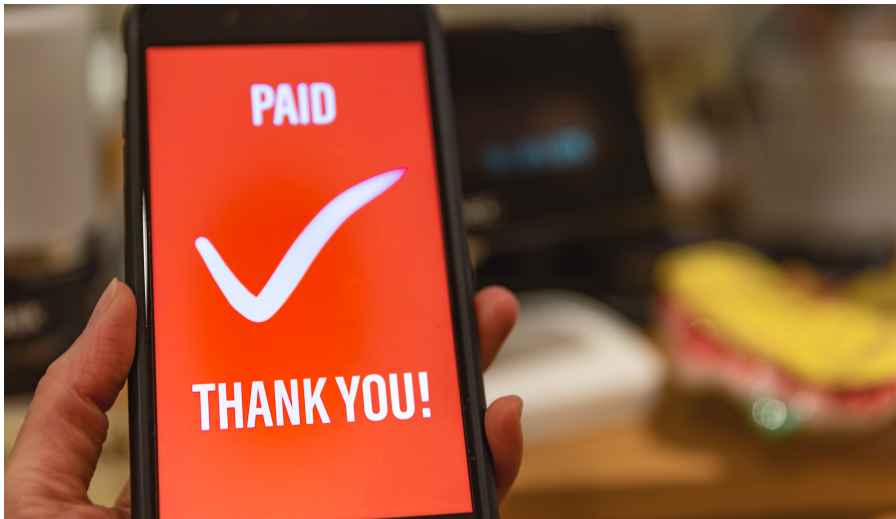
Due to the heightened health concerns, the IronPigs encourage fans to leave all bags at home, but the following items will be allowed into Coca-Cola Park:

- clear bags
- medical bags
- diaper bags

Additionally, bags may enter which are not clear, if the guest consents to a physical search of the bag. Security will wear masks & gloves and use probing tools at bag check.



CASHLESS



For the safety of our fans and employees, the IronPigs are operating Coca-Cola Park as a cashless facility, including in the areas of food/beverage, ticketing, and merchandise. This will limit direct contact between employees and guests.

All employees will be required to wear protective gloves and face coverings. Condiments & similar items will be served using pre-packaged servings as opposed to communal servings.

All food orders at the PNC Club will be done via mobile ordering only with food delivered to the PNC Club seats.

RESTROOMS

Doors will be propped open to encourage touchless entry/exit. All restrooms will be sanitized frequently with disinfectant. Coca-Cola Park has been equipped with touch-free urinals and automatic flushers. In an effort to keep common touch points touch-free, motion soap dispensers and touchless paper towel dispensers have been made available throughout the park. Every other sink and urinal station will be disabled to allow for proper distancing. Restrooms will be monitored as needed throughout the season.



STAFFING

All full-time, part-time and contracted third-party staff members will be temperature checked prior to entering the ballpark.

Staff members will be required to wear masks covering their nose and mouth as well as protective gloves when handing items to fans.

There is ongoing training to educate staff on new, updated guidelines and procedures.





CONCOURSE FLOW

Stanchions and/or spacing markers will promote proper distancing between customers waiting in lines at the team store, concessions and restrooms. In the event of rainstorms or other situations requiring guests to find cover, the IronPigs will expand access to covered areas to ensure proper distancing.



H2O FOUNTAINS

All water fountains in Coca-Cola Park will be disabled for the 2021 season for sanitation reasons. Bottled water will be available for purchase throughout the ballpark.



SMOKING

No smoking will be permitted in any area inside Coca-Cola Park. Any fan or guest who desires to smoke will be directed outside of the ballpark.



KIDS ZONE

The Lehigh Valley Reilly Children's Hospital Kids Zone will not be open for children to play until Covid restrictions are lifted. The area may be repurposed for promotions, but will be sanitized after each use.

PROMOTIONS/ ON-FIELD ACTIVITIES

MLB is currently not allowing any fan or employee to participate in any on-field/promotions. Contests will take place in other locations other than the field. Autograph sessions with players will not be permitted. Players will not be permitted to throw baseballs or other items into seating areas.





CLUBHOUSE & ON-FIELD PERSONNEL

To ensure all players are placed in the safest conditions, the IronPigs will work with Major League Baseball to implement increased cleanliness in the home & visiting clubhouses and is restricting access into the clubhouse by all media and front office members. There will also be a 12' buffer zone around the dugouts and bullpen areas. The first two rows of seats in front of each dugout will be roped off and seats zip tied to ensure player safety.



COMMUNICATION & MESSAGING



Each ticketed patron will receive an email the day of the event which will outline all safety procedures. Procedures will include, but not be limited to bag policy, social distancing, mobile ticketing, contactless areas, concession policies and pod placements.

In addition to the email, fans/guests will see safety signage along the concourse and in all areas with high visibility to fans, employees and team personnel. There will also be frequent public address announcements promoting proper cleanliness, distancing and similar health practices for customers.