

# EUGENE EMERALDS ONLINE TICKETING REDEEM VOUCHERS



This documentation is intended for those who need to redeem a voucher for game tickets. Please note all vouchers have an online redemption fee of \$1.50 per voucher, unless otherwise specified.

## STEP 1

Log in to **MyProVenue MyTickets**. For more information on how to login view our How To Log In guide.

A screenshot of the MyTickets login page. The page has a dark green header with a "LOGIN" button. Below the header is a white login form with fields for "EMAIL" (Enter Email Address) and "PASSWORD" (Enter Password). There is a "Remember Me" checkbox and a "Reset Password" link. At the bottom of the form are two buttons: "SIGN UP" and "LOG IN". The "LOG IN" button is highlighted with a pink border.

## STEP 2

On the **MyProVenue MyTickets** homepage, click on **VOUCHERS** located in the left hand menu bar.

A screenshot of the MyTickets homepage. The page has a dark green header with the Eugene Emeralds logo. Below the header is a navigation menu with options: "MY TICKETS", "FORWARD", "VOUCHERS", and "PRINT TICKETS". The "VOUCHERS" option is highlighted with a pink border. The main content area features a large banner image of a baseball stadium with the text "HI, EUGENE EMERALDS" and "EUGENE EMERALDS REWARDS PROGRAM 0 Points". Below the banner is a section titled "MY NEXT EVENT" with the text "You have no inventory."

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## STEP 3

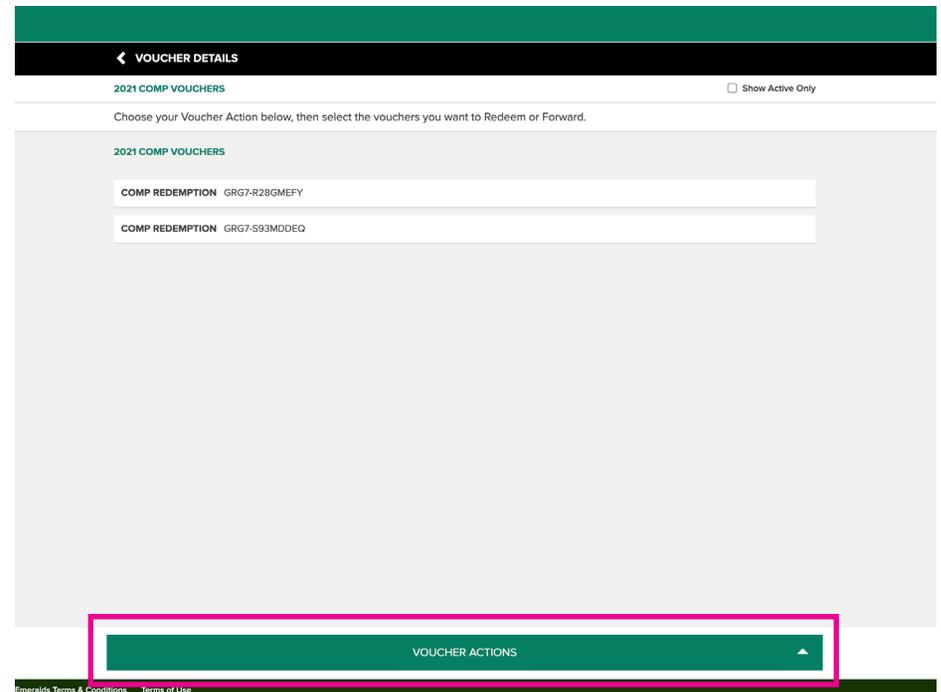
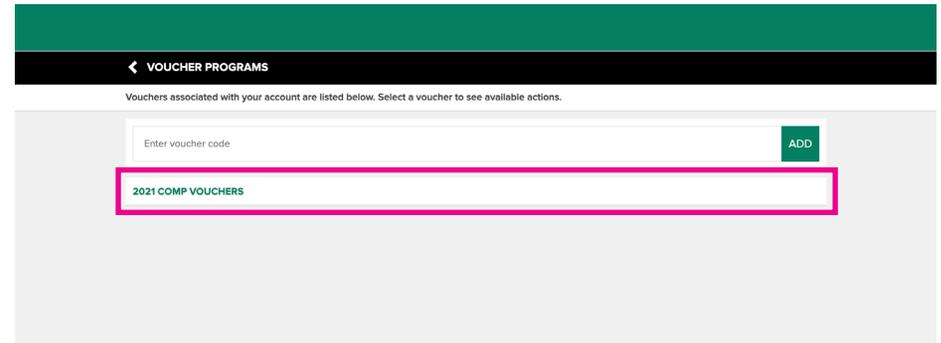
Click on the type of vouchers you want to redeem.

## NOTE

You can also add vouchers to your account by typing in the voucher code.

## STEP 4

Click on **VOUCHER ACTIONS** at the bottom of the page, and then click **REDEEM**.



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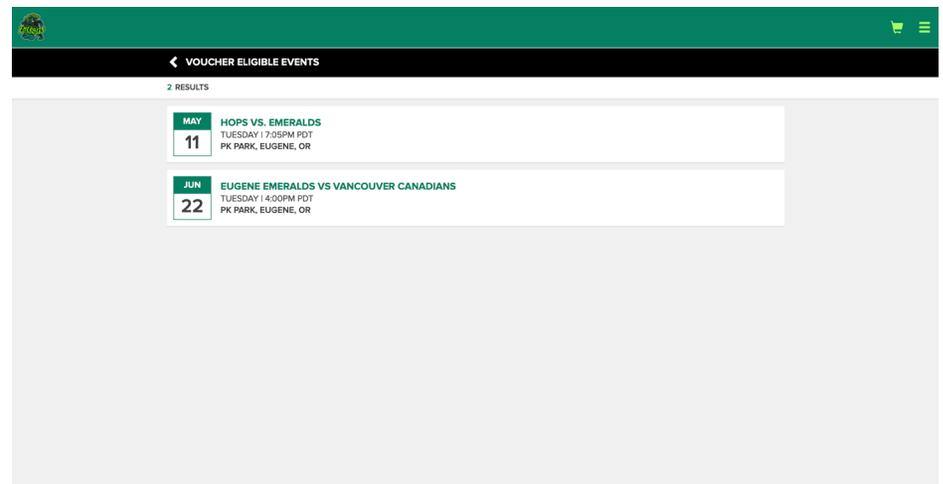
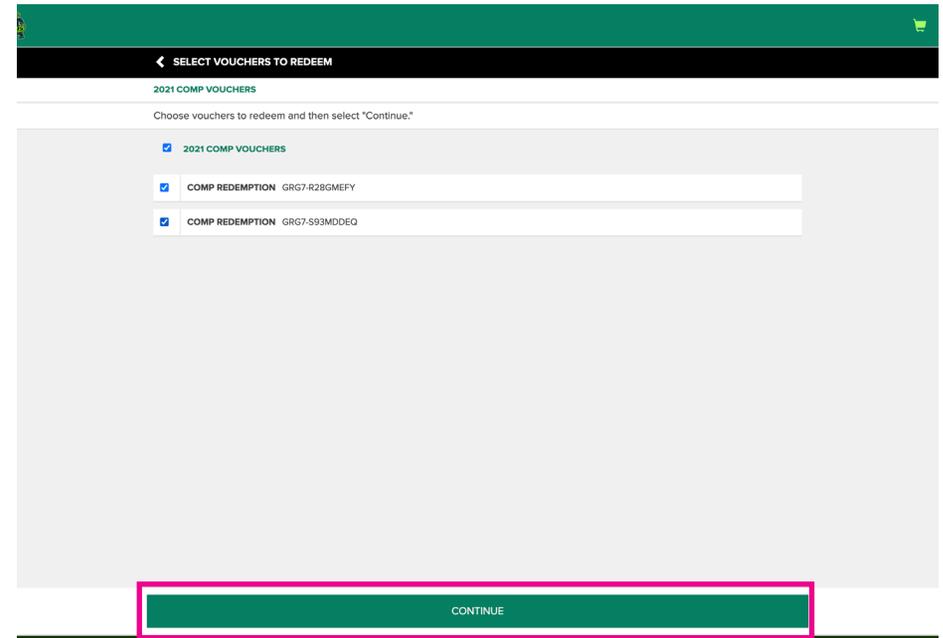


## STEP 5

Using the check box, indicate how many vouchers you want to redeem. Then click **CONTINUE**.

## STEP 6

Select the game you want to redeem your vouchers for.



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## STEP 7

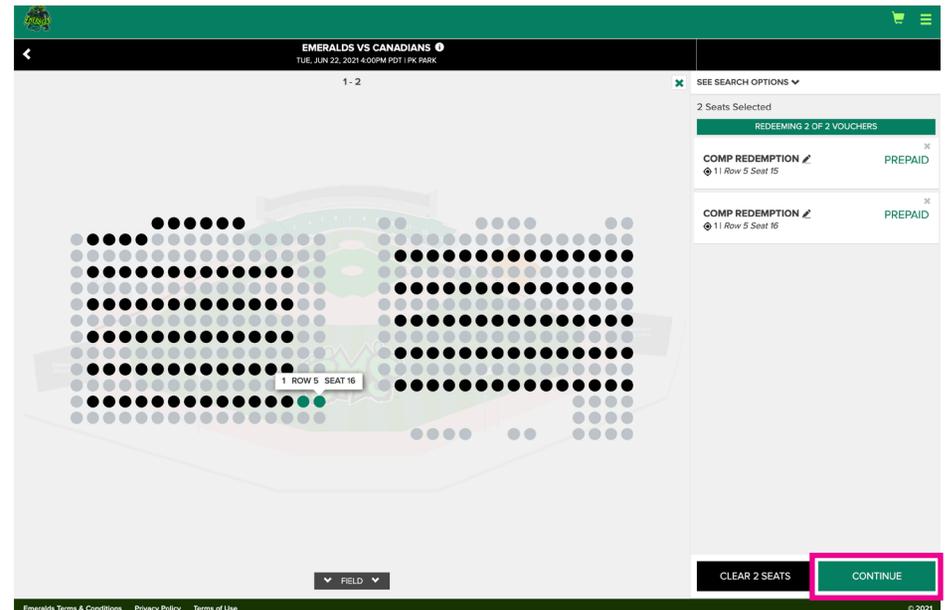
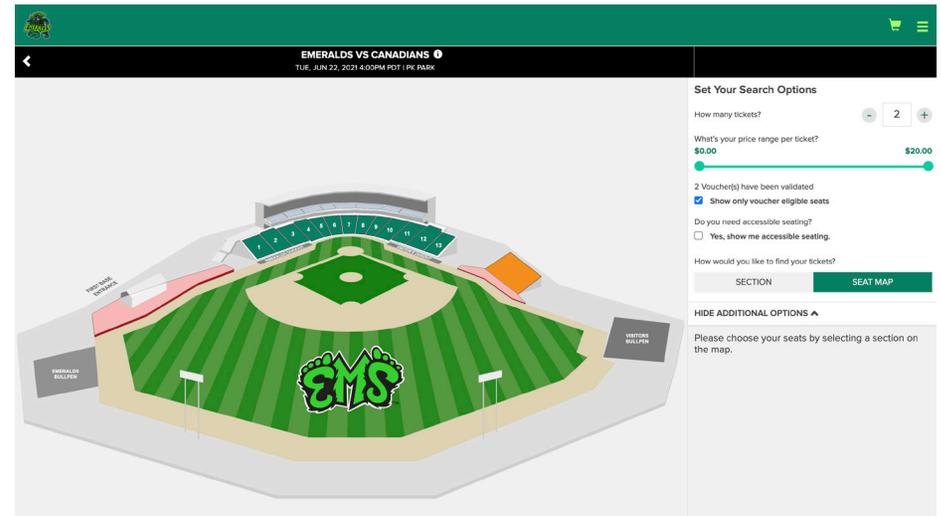
The "Show only voucher eligible seats" will be automatically selected. From here, you can click on the section you would like to sit in.

## STEP 8

Select the seats you would like to sit in. They will highlight green to show you have selected them.

Make sure your selections say PREPAID. If they do not, deselect that seat and try selecting again.

When you are satisfied with your selection, click **CONTINUE**.



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## STEP 9

On the payment window, click on **+ ADD NEW PAYMENT METHOD**.

Review your order. If you are satisfied with your order then click **PLACE ORDER**.

## NOTE

Once vouchers are redeemed they cannot be returned.

## STEP 10

Click **GO TO INVENTORY** to view your tickets.

You can also access your tickets through your confirmation email.

**JUN 22** EMERALDS VS CANADIANS  
TUESDAY | 4:00PM PDT  
PK Park

TICKET DETAILS  
**2 x COMP VOUCHER REDEMPTION**

Section	1
Row	5
Seats	15, 16
Price	PREPAID

DELIVERY METHOD  
Tickets@Home  
info@emeraldsbaseball.com  
Change Delivery Details

PAYMENT METHOD  
YOU HAVE NO CARDS ON FILE  
**+ ADD NEW PAYMENT METHOD**

MESSAGE OPTIONS  
**Eugene Emeralds Opt In**  
I agree to receive commercial emails from emeraldsbaseball.com and MLB.com  
 EMAIL  
**Tickets.com Contact Information**  
Sign me up to join the Tickets.com Community for access to deals and promotions for live entertainment events  
 EMAIL  
[Privacy Policy](#)

TOTAL AMOUNT DUE	
Subtotal:	\$0.00
Per Ticket Fee:	\$3.00
Total Amount Due:	\$3.00

I agree to the following:  
The terms and conditions of your ticket and policies applicable to use are updated to address COVID-19, health & safety, and seating pods. By clicking PLACE ORDER, you accept these Terms & Conditions as well as policies applicable to use.

CONTINUE SHOPPING PLACE ORDER

DELIVERY METHOD  
Tickets@Home  
info@emeraldsbaseball.com

BILL TO  
Kennedy Schull  
PO Box 8094  
Coburg, OR 97108

PAYMENT

TICKET ORDER INFORMATION  
YOUR ORDER NUMBER:  
EEMV - 544487 - 1942196

TOTAL AMOUNT PAID	
Subtotal:	\$0.00
Per Ticket Fee:	\$1.50
Total Amount Paid:	\$1.50

GO TO INVENTORY

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