



WINSTON-SALEM DASH

Job Title – Game Day Club Attendant

Reports To – Director of Stadium Operations/ Club Supervisor

Expected Start Date – April, 11th

Expected End Date – September, 3rd (possible post season games)

Compensation – \$10 per hour– This Position is part time and will only work during Dash Home games

Requirements – 16 years old

Job Summary

Provide high level of customer service to all guests coming to Truist Stadium by welcoming them while assisting them in finding their seats.

Essential Duties and Functions

- Greet all fans and welcome them to the ballpark by assisting in helping them find their seating location
- Wipe down all seats in assigned section pre game
- Assist them in locating their seat by asking for their ticket to help
- Knowledgeable of all stadium locations and be able to direct guest to locations
- Walking around assigned section checking for any safety hazards prior to the gates opening and report conditions to supervisor immediately
- Check all fan tickets and wrist bands to make sure they have club level access and are able to participate in the food and beverage program for the club area.
- Assist guests with customer services issues and escalate if needed.
- Knowledgeable of all Truist Stadium Protocols and Policies
- Knows emergency evacuation plan and exit routes. Remains calm and provides direction in the event of an emergency.
- Perform other duties as assigned by management

Qualifications

- Have superior customer service skills
- Polite, courteous and smiling at all times
- Maintain a professional appearance while at work representing the Dash
- Be able to work nights and weekends
- Be able to work outdoors in the elements
- Be able to stand for several hours at a time

To Apply – Please follow steps on website.