

Job Title:	Traffic Staff		
Department:	Guest Services	Reports to:	Fan Experience Manager
Туре:	Seasonal	FLSA Status:	Non-Exempt
Position Type:	Part-time	Pay Type:	\$16 per hour

COMPANY BACKGROUND

The Reno Aces, Triple-A affiliate of the 2023 National League Champions Arizona Diamondbacks, is Northern Nevada's premier professional sports organization. Located at the base of the Sierra Nevada mountains in the heart of downtown Reno, the Aces boast excellence on and off the field. A two-time Pacific Coast League champion (2012 and 2022), the club set a new franchise record in wins in 2023 while being supported by an outstanding fan base, enjoying the highest attendance at Greater Nevada Field since 2015.

COMPANY VALUES

HOME means Nevada and the Reno Aces pride themselves on the values of Honesty, Opportunity, Memories, and Energy. We are looking to welcome talented individuals who share the organization's core values and are looking to explore professional growth opportunities in the sports industry.

POSITION SUMMARY

Traffic Staff team members play a vital role in ensuring a safe, organized, and enjoyable experience for guests by managing traffic flow and pedestrian safety on gamedays.

ESSENTIAL DUTIES

- Direct vehicle and pedestrian traffic to promote a safe and efficient flow
- Help guests enter and exit parking lots safely
- Act as a deterrent for potential incidents in and around the perimeter of the stadium
- Prevent guests from hurtful damage to themselves or other guests
- Greet and acknowledge guests in a friendly and courteous manner
- Actively inform guests of ballpark policies
- Move/transport stanchions, bike barricades, boxes and promotional materials
- Other duties as assigned

QUALIFICATIONS

- High School Diploma/GED required
- High energy, self-starter
- Must be able to take direction and effectively follow instructions
- Reliable means of transportation
- Attention to detail
- Completion of a satisfactory background check

COMPENSATION

• \$16/hour

WORK ENVIRONMENT

- Work in fast-paced environment
- Majority of work is conducted outdoors
- Flexibility to work long hours, evenings, and weekends

PHYSICAL REQUIREMENTS

- Must be able to lift and carry up to 30 pounds
- Ability to work in inclement weather
- Ability to stand and walk for extended periods of time, stoop, kneel, crouch, and climb stairs
- Ability to walk briskly or run as the position requires