

Springfield Cardinals Auto-Renewal Invoice Language

For your convenience, all season tickets will automatically renew starting with the 2026 season on INSERT DATE, 2025! This means that no action is required to secure your seats and membership for the 2026 season. If you wish to cancel your membership for the 2026 season, you must contact the team during the specified opt-out period beginning July 1, 2025 and ending August 1, 2025. After you have spoken with your assigned sales representative, you will be sent an official opt-out form that must be completed by the opt-out deadline of August 1, 2025, in order to officially cancel your 2026 Season Ticket Membership.

To ensure a seamless transition to the 2026 season, the team will contact you to communicate the timing of the opt-out window, verify your account and payment information, and share updates pertaining to the renewal process.

If you are considering changing the number or type of tickets on your account, please communicate any changes with your sales representative at this time. If you are interested in relocating your current seats, you will have an opportunity to do so after your membership is renewed during our relocation event.

Per club policy, your membership cannot be canceled if you fail to request a cancellation prior to the opt-out deadline. All payments are non-refundable and no exceptions will be accepted.

For any questions or additional information on our membership terms and conditions, please visit SpringfieldCardinals.com or reach out to your assigned sales representative.

Springfield Cardinals Baseball Club Auto-Renewal Website Terms and Conditions Language

ANNUAL MEMBERSHIP PLAN: THE BELOW TERMS APPLY TO SEASON TICKET MEMBERS ENROLLED IN THE ANNUAL MEMBERSHIP PLAN, WHICH INCLUDES AN AUTOMATIC RENEWAL FEATURE. ANNUAL MEMBERSHIP PLAN PAYMENTS WILL CONTINUE UNTIL YOU OPT-OUT OF THE PLAN IN ACCORDANCE WITH THE TERMS HEREIN. YOU MAY OPT OUT BEFORE THE FINAL PAYMENT DUE DATE OF THE CURRENT PLAN YEAR (IN WHICH CASE NO ANNUAL MEMBERSHIP PLAN PAYMENTS FOR THE SUBSEQUENT PLAN YEAR WILL COME DUE).

The Annual Membership Plan spreads season TICKET payments over monthly installments (interest free). If Member enrolled in the Annual Membership Plan, Member agrees that the Springfield Cardinals may, in its sole discretion, automatically renew Member's Season Ticket Plan and Member's agreement to participate in the Annual Membership Plan (in accordance with the Terms herein). The Springfield Cardinals has the sole discretion to set renewal terms and conditions, including at higher prices, on different terms and conditions, or for different seat locations.

In these Terms, "Plan Year" means the period that begins the date when the first payment specified in a season's invoice is due and ends the date when the last payment specified in the same season's invoice is due. The initial Plan Year will begin upon Member's enrollment in the Annual Membership Plan and will also end the date when the last payment specified in that season's invoice is due.

Once enrolled in the Annual Membership Plan, Member agrees that Member may cancel the Annual Membership Plan, and not be subject to automatic renewal, only as follows.

TO PREVENT AUTO RENEWAL OF YOUR ANNUAL MEMBERSHIP PLAN FOR THE SUBSEQUENT PLAN YEAR, MEMBER MUST OPT OUT DURING THE ASSIGNED OPT OUT WINDOW. If Member timely does this, no payments for the subsequent Plan Year will come due. After this date, you may not cancel your Annual Membership Plan for the subsequent Plan Year (subject to the price increase exception below). Written notice must be submitted in full using the form at SpringfieldCardinals.com or by emailing Member's Sales Representative, which time a confirmation email, or an email indicating that your account remains active for failure to comply with the Terms herein will be sent to your email listed on Account Manager.

If the Springfield Cardinals increases the price of Member's Annual Membership by more than 7.5% from one Plan Year to the next Plan Year, Member may cancel Member's Annual Membership by sending written notice to the Springfield Cardinals no later than twenty-one (21) calendar days after the Notification (as defined below) of such increase is sent by the Springfield Cardinals.

Springfield Cardinals sets Annual Membership prices annually. The initial disclosure of payments due on the Annual Membership Plan is based on the prior Plan Year price, which is subject to increase by the Springfield Cardinals in its sole discretion. Once the Annual Membership price is finalized, the Springfield Cardinals will notify Member of the final payment schedule and pricing through a new invoice, email, or other written communication (any of which shall constitute "Notification"). If prices are revised, a new payment schedule with the revised monthly payments will be established for the remaining payments. The new monthly payment amount will be determined by subtracting the amount already paid for the upcoming Season from the new Plan Year price, and dividing the resulting amount by the number of remaining payments. Member shall have the right to make advance payments for the Annual Membership Plan or make payment in full (subject to finalized pricing) prior to the scheduled due dates. If Member fails to make a monthly payment due under the Annual Membership Plan, such outstanding balance shall remain due and will be added to the following month's invoice.

In the event Member cancels the Annual Membership in accordance with these Terms (during the Opt-out window or following notification of a price increase in accordance with the terms set forth above), Member can apply the amount already paid (if any) as a credit to purchase single game or group tickets to Springfield Cardinals home games during the upcoming season. Written notice must be submitted in full using the form at SpringfieldCardinals.com at which time a confirmation email, or an email indicating that your Annual Membership Plan remains active for failure to comply with the Ticket Terms will be sent to your email listed on Account Manager. Account Credit will be deemed selected unless Member provides written notice to the Springfield Cardinals of Member's desire to receive a refund, which must include the Member's name, account ID #, zip code, email address, and election of refund, which shall be sent via email (with delivery receipt required) to info@springfieldcardinals.com.

Member understands that enrollment in the Annual Membership Plan does not constitute a guaranty that the Springfield Cardinals will offer the opportunity to purchase Season Passes for any given season and is subject to the good standing of Member's account associated with the Season Tickets. The Springfield Cardinals reserves the right to modify or cancel the Annual Membership Plan at any time and require payment for the Season Tickets by other means. Member agrees that the Springfield Cardinals may send notices and invoices related to the Annual Membership Plan to the email listed on Account Manager, and Member agrees to promptly notify the Springfield Cardinals of any updated email address that should be used to contact Member.

If the Member fails to meet its payment obligations pursuant to the Annual Membership Plan, the Springfield Cardinals has no obligation to resell Member's seat(s), and if the Springfield Cardinals does resell Member's seat(s), Member will remain liable to the Springfield Cardinals to the extent permitted by law for the balance due under the then-current invoice as well as any collections costs incurred by the Springfield Cardinals.

All renewals are subject to these Terms until or unless new terms are issued. If any provision contained in these Terms conflicts with any provision of the new terms, the provision contained in the new terms will govern and control.