

# 2023 Department Internship Bios

**Merchandise:** Be actively involved in the gameday merchandise process. Operate POS system, interact with fans in a positive manner, being knowledgeable about merchandise products. Bring ideas on best ways to have store floor operate, as well as bring ideas to drive up revenue based on certain gameday promotional scenarios. On off weeks assist in ordering process for new items. Have ability to design new products for the store. Use official social media to promote the store.

**Media Relations:** The Media and Public Relations Internship is a fun and exciting internship for those interested in the world of sports communication and information. Interns will be responsible for running the MLB stringer software, writing postgame recaps, creating media credentials and assisting the Coordinator of Media Relations with coordinating interviews between the media and players. Also, interns will assist in the creation of game notes, Duck Tales programs and baseball cards. Interns will be asked to work all home RubberDucks game days and the three-day OHSAA State Baseball Tournament. Starting after the end of your spring semester is acceptable.

**Social Media:** The social media internship is an exciting opportunity for those interested in running professional social media accounts. Interns will be responsible for creating engaging and interesting content for the RubberDucks Instagram and Twitter pages. Interns will be asked to work all home RubberDucks game days and select RubberDucks away games (more information upon interview). Starting after the end of your spring semester is acceptable.

**Operations:** The responsibilities of ballpark operations are to maintain the cleanliness and all aspects for the ballpark. We make sure all of the bathrooms on the concourse are clean, properly stocked and all of the trash cans are empty if needed to. We help maintain the integrity of Canal Park. If anything breaks we are the first to take a look at it and take the necessary steps to make sure it is fixed in a timely manner. We also do inventory control for all of our products and make sure that we have enough inventory to get through the homestand.

**Community Relations:** Be the face of customer service during home games! This internship is a fun and engaging experience for those interested in fan interaction and the world of sports. Interns will be responsible for helping in the Guest Services booth by directing contestants and participants on where to go, giving prizes and certificates to fans, as well as assisting with birthday parties and other departments. You will also work closely with non-profit groups and our fundraising department.

**Promotions:** Come join this fun and interactive department and show how creative you are! You will be responsible for choosing contestants and participating in the in-between inning games. You will also help with all the activities pregame like first pitches, national anthem, color guard, catch on the field, and more. Are you outgoing and not afraid to think outside the box? Well then join this fun and always entertaining team. Also, you will be helping out with t-shirt toss, on-field entertainment, postgame kids run the bases, bobblehead giveaways, and our jersey auctions. Interns will only have to work the home games (more information during interview).

**Food & Beverage:** In this unique internship you will learn management skills, supply chain management skills, logistic skills and more. You will work directly with the Supervisor and Coordinator of F&B to manage over 100 employees. The Food and beverage department oversees all concession stands, premium areas, warehouse, and executes private events. This is an amazing opportunity for someone

who loves sports and wants to learn and understand the back end of a professional sports venue. Responsibilities include but not limited to: assisting in the food and beverage ordering process, assisting in Warehouse operations, assisting in managing employees, assisting in Concourse setup, providing the best experience for the fans.

**Motion Graphics Designer:** Looking for anyone with at least one year of motion graphics experience to create graphics for the RubberDucks video board and social media.

**Videography:** Looking for anyone with at least one year videography experience to capture RubberDucks games and some special events. Must have your own equipment.