



Job Title:	Retail Associate		
Department:	Merchandise	Reports to:	Merchandise Manager
Type:	Seasonal	FLSA Status:	Non-Exempt
Position Type:	Part-time	Pay Type:	Hourly

COMPANY BACKGROUND

The Reno Aces, Triple-A affiliate of the 2023 National League Champions Arizona Diamondbacks, is Northern Nevada's premier professional sports organization. Located at the base of the Sierra Nevada mountains in the heart of downtown Reno, the Aces boast excellence on and off the field. A two-time Pacific Coast League champion (2012 and 2022), the club set a new franchise record in wins in 2023 while being supported by an outstanding fan base, enjoying the highest attendance at Greater Nevada Field since 2015.

COMPANY VALUES

HOME means Nevada and the Reno Aces pride themselves on the values of Honesty, Opportunity, Memories, and Energy. We are looking to welcome talented individuals who share the organization's core values and are looking to explore professional growth opportunities in the sports industry.

POSITION SUMMARY

The Retail Associate is responsible for providing excellent customer service while maintaining a clean and organized store.

ESSENTIAL DUTIES

- Provide guests with a positive shopping experience
- Assist with any merchandise questions
- Guest checkout- using retail pro registers
- Maintain clean and fully stocked store
- Other duties as assigned

QUALIFICATIONS

- Effective communication skills
- Strong customer service skills
- Ability to read and comprehend simple instructions, short correspondence and memos
- Ability to communicate effectively with the public, fellow team members, and supervisors in a diplomatic and professional manner
- Completion of a satisfactory background check

COMPENSATION

- \$14/hour

WORK ENVIRONMENT

- Work in fast-paced environment
- Commitment to working game days, which will include nights, weekends, and some holidays
- Flexibility to work long hours, evenings and weekends
- Minimal travel required

PHYSICAL REQUIREMENTS

- Must be able to lift and carry up to 50 pounds
 - Ability to stand and walk for extended periods of time, stoop, kneel, crouch, and climb stairs
 - Must have close, distant and peripheral vision, depth perception and ability to adjust focus
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