

SNOW BLOWER



OKC DODGERS - LIFESHARE WINTERFEST JOB DESCRIPTION

Our Customer Service Representatives play a critical role in the overall fan experience at Chickasaw Bricktown Ballpark. They are considered our frontline employees as they are in many cases the first individuals a customer sees upon entering the ballpark. Customer Service Representatives must perform their duties in an efficient manner, while offering a high-quality customer service experience to every customer who enters the ballpark.

EXPECTATIONS:

- Smile and verbally greet every customer politely and courteously
- Proper understanding of all safety procedures of the slide.
- Be ready to blow snow as needed daily
- Understand basic needs for the snow machine and the operation
- Be flexible with early mornings to have the slides ready to go
- Be able to lift and maneuver the snow tube
- Maintain a well-groomed appearance and be in uniform
- Always act in a positive and professional manner, striving to exceed customer expectations

WORKING CONDITIONS:

- Exposure to adverse weather conditions and seasonal temperatures
- Duties will require working nights, weekend and holidays

PERFORMANCE EVALUATIONS:

- Management staff/supervisors will be evaluating your job performance on a continual basis