

Code of Conduct

- The Reno Aces are committed to creating a safe, comfortable, and enjoyable environment. Our staff is here to proactively assist you to help ensure a family entertainment experience.
- Guests will follow the specific policies regarding carry-in items. Guests will allow any acknowledged representative at the gate of entrance to search items being brought into the ballpark.
- Guests will show their ticket when requested and sit only in their designated seat.
- Greater Nevada Field is a smoke-free and tobacco-free facility. Guests will refrain from smoking and vaping inside the building.
- Foul, derogatory, or abusive language and/or obscene gestures are not permitted at Greater Nevada Field towards other fans, players, umpires, their families, or Aces employees. Use of derogatory language will result in immediate ejection from the game.
- Obscene or indecent clothing are not permitted at Greater Nevada Field.
- The progress of the game will not be disrupted by guest's actions or unauthorized persons entering the playing field.
- Guests will refrain from displays of affection that are inappropriate in a public setting and family environment.
- Intervention from impaired or intoxicated guest(s) will be handled in a prompt and safe manner.

The Reno Aces reserve the right to determine what constitutes unacceptable behavior. Any guest that fails to comply with any of the above stated policies are subject to ejection from the ballpark and/or arrest.

Ballpark Policies

For the safety of our guests, and to ensure an enjoyable experience at the ballpark, the following policies are in place:

- All guests will adhere to and comply with our code of conduct regarding unacceptable behavior while attending events.
- Violations of the Fan Code of Conduct will result in ejection from the ballpark
- Fans may report violations of the Fan Code of Conduct to Reno Aces staff by texting the location and description of the issue to (775) 544-1083.
- No alcohol, beverages, glass bottles, cans, coolers, containers, food, weapons, or drugs permitted.
- No bags, purses, or containers larger than restricted dimensions will be permitted.
- All persons and permitted bags/purses/containers will be searched upon entry.
- It is unlawful to sell or offer for sale goods on the property, including tickets/ticket scalping.
- All Reno City ordinances and county codes apply on the property.
- Greater Nevada Field is a smoke-free facility.
- All relevant Reno Aces Personnel, including game day staff, will receive a copy of stadium policies and fan code of conduct prior to working a game. They will receive annual training on these policies, including content of the Fan Code of Conduct and the appropriate way to report them to a security supervisor, which will be documented by the Reno Aces.

- Aces game day staff will immediately report violations of the Fan Code of Conduct to a security supervisor for appropriate action to be taken.
- Use of derogatory language towards players, umpires, their families, other fans, or Aces staff members will be documented by the Reno Aces, and be reported to Aces General Manager and the Commissioner's office via email to PDLsecurity@mlb.com. The Aces will collect and include identifying fan information, including name and physical description, as well as a description of actions taken regarding the incident, in the report to the commissioner's office.
- Greater Nevada Field reserves the right to modify/change policies without prior notice.

Prohibited items

- Food or beverages of any kind
- Coolers, backpacks, large bags, cases
- Glass bottles, aluminum cans, thermoses
- Fireworks, firearms, knives, weapons
- Alcoholic beverages or illegal drugs
- Poles and sticks of any kind or size
- Bubble machines, laser pointers, water guns, balloons
- Non-Service animals
- Noisemaking devices
- Aerosol Cans
- Baseball Bats

Greater Nevada Field does not store prohibited items

Items left at any of the gates will be discarded

Greater Nevada Field is not responsible for abandoned items