



Job Title:	Retail Associate		
Department:	Merchandise	Reports to:	Merchandise Manager
Type:	Seasonal	FLSA Status:	Non-Exempt
Position Type:	Part-time	Pay Type:	Hourly

COMPANY BACKGROUND

The Reno Aces, Triple-A affiliate of the Arizona Diamondbacks, is Northern Nevada's premier professional sports organization deeply rooted in the local community. Located at the base of the Sierra Nevada mountains in the heart of downtown Reno, the Aces boast excellence on and off the field. A two-time Pacific Coast League champion (2012 and 2022), the Aces have reached the post-season in two of the last three seasons, while being supported by an outstanding fan base, enjoying the highest attendance at Greater Nevada Field since 2015.

COMPANY VALUES

HOME means Nevada and the Reno Aces pride themselves on the values of Honesty, Opportunity, Memories, and Energy. We are looking to welcome talented individuals who share the organization's core values and are looking to explore professional growth opportunities in the sports industry.

POSITION SUMMARY

The Retail Associate plays a key role in delivering exceptional guest experience by providing outstanding customer service, maintaining a welcoming and organized store environment, and assisting guests with their shopping needs.

ESSENTIAL DUTIES

- Greet every guest with enthusiasm and provide a friendly, helpful, and positive shopping experience
- Proactively answer questions, offer recommendations, to help guests find what they need
- Ensure smooth guest checkout- operating Retail Pro Registers
- Keep the store clean, organized, and well-stocked to create a pleasant shopping environment
- Other duties as assigned

QUALIFICATIONS

- Outgoing, energetic, and proactive personality with a commitment to delivering outstanding customer service
- Strong verbal communication skills with the ability to read and understand instructions, correspondence, and memos
- Capacity to interact professionally with guests, team members, and supervisors
- Completion of a satisfactory background check

COMPENSATION

- \$15/hour

WORK ENVIRONMENT

- Work in fast-paced environment
- Flexibility to work long hours, evenings, weekends, and some holidays
- Minimal travel required

PHYSICAL REQUIREMENTS

- Must be able to lift and carry up to 50 pounds
 - Ability to stand and walk for extended periods of time, stoop, kneel, crouch, and climb stairs
 - Must have close, distant and peripheral vision, depth perception and ability to adjust focus
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