

Position: Concession Stand Manager Department: Food and Beverage Reports to: Director of Food and Beverage FLSA Status: Non-Exempt Part-Time

The Richmond Flying Squirrels, Double-A affiliate of the San Francisco Giants, has an immediate opening for Concession Stand Managers. This position is responsible for the complete oversight and operation of a concession stand. Concession Stand Managers will also assist in keeping The Diamond a clean environment, and work with the management staff to resolve any situation which requires attention.

Major Responsibilities:

- Complete oversight and operation of a concession stand
- Maintain complete and accurate inventories
- Supervise setup and breakdown of stand
- Supervise the production of all menu items
- Oversee and maintain the cleanliness and sanitation of concession stand
- Provide superior customer service to fans, when necessary
- Train and supervise all stand employees
- Ensure all food is prepared to quality specifications
- Supervise and assist all employees in the preparation of all menu items, consistency being of utmost importance
- Effective communicator to employees and management
- Completes all inventory/order requests correctly
- Other duties as directed

Qualifications:

- Able to solve problems and move quickly in a fast-paced environment
- Possess strong leadership skills
- Good problem-solving skills and organizational ability
- Ability to work independently
- Highly organized and able to delegate
- Ability to work flexible hours including daytime, evening, weekends, and holidays, as needed
- Must be able to speak, read, and write English
- Must have professional attitude and appearance
- Must have superior customer service skills, and the ability to stay even-tempered in a fast-paced environment
- Preferred experience with Toast POS system

To apply for this position, please print and complete the **CANDIDATE INFORMATION FORM.** The completed form may be returned to the Flying Squirrels Front Office at The Diamond, or scanned and emailed to staffing@squirrelsbaseball.com.