



## Questions and Answers Regarding the Quakes 2020 season.

### **Q: Will the Quakes play baseball at all in 2020?**

**A:** On June 30th, Major League Baseball and Minor League Baseball made a joint announcement to cancel the 2020 minor league season, due to the ongoing Covid-19 Pandemic. This includes all Rancho Cucamonga Quakes games at LoanMart Field in 2020. While we are saddened that we can't bring you the fun and excitement of Quakes Baseball in 2020, we will be ready to go in 2021!

### **Q: Will the Quakes Offices Remain Open?**

**A:** As of March 17<sup>th</sup>, our offices have been closed and will remain closed due to safety regulations. Our staff members continue to work remotely and will be reachable via email. Please check our Staff Directory, available at [rcquakes.com](http://rcquakes.com), if you would need to contact a member of our staff or send a general inquiry to [info@rcquakes.com](mailto:info@rcquakes.com).

### **Q: What do I do if I hold tickets for a game in 2020 that was cancelled?**

**A:** If you have purchased tickets to any Quakes home game in 2020, those tickets have been credited back to your Quakes account. The credit can be used to purchase tickets to any home game in 2021 (based on availability).

### **Q: I'm a Quakes MVP (ticket plan holder)...what should I do?**

**A:** Connecting with our MVP's is our top priority! Please be patient and a Quakes representative will reach out to you soon with information on your ticket plan.

### **Q: Will the team store remain open?**

**A:** The Quakes team store has been physically closed since March 17<sup>th</sup> but the Quakes online store will remain open 24 hours a day at [quakes.milbstore.com](http://quakes.milbstore.com)

. We will be fulfilling mail orders once per week so shipping may be slightly delayed as compared to normal. Please be patient and allow a minimum of 2 weeks for delivery.