



CAROLINA MUDCATS BASEBALL CLUB  
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## Position Description

# Merchandise Store Attendant

**Summary** Merchandise store attendants will assist Merchandise Director in operating the two novelty stores located at the new facility. Will greet customers, show customers gift items, sell customers gift items, operate cash register and balance daily, bag/box up sale items, restock shelves, some light lifting required. Merchandise Store Attendants will follow schedule provided by Merchandise Director.

**Essential Duties and Responsibilities** include the following. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. Other duties may be assigned.

**Qualifications** To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Must be at least 16 years of age, prior retail experience preferred not essential, must have strong customer service skills, work well with children and perform under high stress levels.

### Language Skills

Ability to read and comprehend simple instructions, short correspondence, and memos. Ability to write simple correspondence. Ability to effectively present information in one-on-one and small group situations to customers, clients, and other employees of the organization.

### Physical Demands

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this Job, the employee is frequently required to use hands to finger, handle, or feel and talk or hear. The employee is frequently required to reach with hands and arms. The employee is frequently required to stand; walk; sit and stoop, kneel, crouch, or crawl. Specific vision abilities required by this job include close vision, distance vision, peripheral vision and ability to adjust focus.

### Work Environment

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this Job, the employee is regularly exposed to outside weather conditions, which may include heat, cold and various forms of precipitation.

The employee is occasionally exposed to moving mechanical parts.

The noise level in the work environment is usually moderate.

### Work Hours

Hours vary according to the game and event schedule.



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